### **Public Document Pack**

# Licensing (Licensing and Gambling) Sub-Committee

Wednesday, 2nd March 2016 at 6.00 pm

PLEASE NOTE TIME OF MEETING

Conference Room 3 - Civic Centre

This meeting is open to the public

### **Members**

Three Members drawn from the Licensing Committee

#### Contacts

Democratic Support Officer Sue Lawrence Tel: 023 8083 3569

Email: <a href="mailto:susan.lawrence@southampton.gov.uk">susan.lawrence@southampton.gov.uk</a>

Service Director, Legal and Governance Richard Ivory

Tel. 023 8083 2794

Email: richard.ivory@southampton.gov.uk

### **PUBLIC INFORMATION**

The Members of the Licensing Committee are Councillors Furnell, Galton, Jordan, McEwing, Painton, Parnell, Spicer, Thomas, Tucker and Vassiliou.

### **Terms of Reference**

The Sub-Committee deals with licences for which the Council is responsible under the Licensing Act 2003 and Gambling Act 2005, including:-

- Determination of applications for review of premises licences and club premises certificates;
- Determination of representations to applications for premises licences and club premises certificates, variations and various permits;
- Determination of police objections to applications for:
  - Variation of designated premises supervisors
  - Transfer of premises licences
  - Personal licences for the sale of alcohol
- Determination of objections to temporary event notices.

#### **Relevant Representations**

Those who have made relevant representations may address the meeting about the matter in which they have an interest. New matters, not raised within a written representation, can not be relied upon at the hearing. When dealing with Licensing Act matters the Sub-Committee must only take into account the following statutory Licensing Objectives:-

- prevention of crime and disorder
- public safety
- prevention of public nuisance
- protection of children from harm

### Likewise, when dealing with Gambling Act matters the Sub Committee must only take into account the statutory Licensing Objectives below:-

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
- Ensuring that gambling is conducted in a fair and open way, and
- Protecting children and other vulnerable persons from being harmed or exploited by gambling

### **Southampton City Council's Priorities**

- Jobs for local people
- Prevention and early intervention
- Protecting vulnerable people
- Affordable housing
- Services for all
- City pride
- A sustainable Council

**Fire Procedure**:- In the event of a fire or other emergency a continuous alarm will sound and you will be advised by Council officers what action to take.

**Access:-** Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

**Smoking policy:-** The Council operates a no-smoking policy in all civic buildings.

**Mobile Telephones:-** Please switch your mobile telephones to silent whilst in the meeting

**Use of Social Media:-** The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting.

By entering the meeting room you are consenting to being recorded and to the use of those images and recordings for broadcasting and or/training purposes. The meeting may be recorded by the press or members of the public.

Any person or organisation filming, recording or broadcasting any meeting of the Council is responsible for any claims or other liability resulting from them doing so.

Details of the Council's Guidance on the recording of meetings is available on the Council's website.

### Dates of Potential Meetings Municipal Year 2015/16

Meetings are scheduled on a weekly basis usually at 6pm on a Wednesday evening.

### CONDUCT OF MEETING

### **Terms of Reference**

### The terms of reference are contained in

the Council's Constitution.

#### **Rules of Procedure**

The meeting is governed by the Licensing Act 2003 (Hearings) Regulations 2005 and the Council Procedure Rules as set out in Part 4 of the Constitution, so far as it is applicable.

#### Business to be discussed

Only those items listed on the attached agenda may be considered at this meeting.

#### Quorum 3

The minimum number of appointed Members required to be in attendance to hold the meeting is 3.

### **DISCLOSURE OF INTERESTS**

Members are required to disclose, in accordance with the Members' Code of Conduct, both the existence and nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

### **DISCLOSABLE PECUNIARY INTERESTS**

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

- (i) Any employment, office, trade, profession or vocation carried on for profit or gain.
- (ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

- (iii) Any contract which is made between you / your spouse etc (or a body in which the you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.
- (iv) Any beneficial interest in land which is within the area of Southampton.
- (v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.
- (vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council and the tenant is a body in which you / your spouse etc has a beneficial interests.
- (vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:
  - a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
  - b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

### Other Interests

A Member must regard himself or herself as having an 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

### **Principles of Decision Making**

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- · setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it.
   The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

### **AGENDA**

Agendas and papers are available via the Council's website.

### 1 **ELECTION OF CHAIR**

To appoint a Chair for the purposes of this meeting.

### 2 APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)

To note any changes in the membership of the Sub-Committee made in accordance with the Licensing Act 2003.

### 3 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

### 4 STATEMENT FROM THE CHAIR

### 5 <u>MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)</u> (Pages 1 - 4)

To approve and sign as a correct record the Minutes of the meeting held on 2nd December 2015 and to deal with any matters arising, attached.

### **6 EXCLUSION OF THE PRESS AND PUBLIC**

At a predetermined point during the consideration of all items the Sub-Committee may move into private session in order to receive legal advice when determining issues. The parties to the hearing, press and the public, unless otherwise excluded by the Licensing Act 2003 (Hearings) Regulations 2005, will be invited to return immediately following that private session at which time the matter will be determined and the decision of the Sub-Committee will be announced.

## 7 APPLICATION FOR A PREMISES LICENCE IN RESPECT OF SHOP LOCAL, 290 SHIRLEY ROAD, SOUTHAMPTON, SO15 3HL (Pages 5 - 62)

Report of the Service Director, Legal and Governance detailing an application for a premises licence in respect of Shop Local, 290 Shirley Road, Southampton, SO15 3HL, attached.



# SOUTHAMPTON CITY COUNCIL LICENSING (LICENSING AND GAMBLING) SUB-COMMITTEE MINUTES OF THE MEETING HELD ON 2 DECEMBER 2015

<u>Present:</u> Councillors Spicer, Tucker and Vassiliou

### 17. ELECTION OF CHAIR

**RESOLVED** that Councillor Tucker be elected as Chair for the purposes of this meeting.

### 18. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

**RESOLVED**: that the Minutes of the meeting held on 24th October 2015 be approved and signed as a correct record.

### 19. **EXCLUSION OF THE PRESS AND PUBLIC**

**RESOLVED** that in accordance with the Licensing Act 2003 (Hearings) Regulations 2005 that the parties to the hearing, press and public be excluded at a predetermined point whilst the Sub-Committee reaches its decision.

### 20. <u>APPLICATION FOR A VARIATION OF A PREMISES LICENCE - PREMIER</u> EXPRESS, 19 ADDIS SQUARE, PORTSWOOD ROAD, SO17 2NE

The Sub-Committee considered the application for a variation of a premises licence in respect of Premier Express, 19 Addis Square, Portswood Road, SO17 2NE.

PC Boucouvalas and PC Cherry (Hampshire Constabulary), Jane Clarke (local resident), Adrian Vinson (Highfield Residents Association) and Councillor Claisse (ward councillor) were present and with the consent of the Chair, addressed the meeting.

In accordance with Regulation 20 of the Licensing Act 2003 (Hearings) Regulations 2005 the Sub-Committee determined to proceed with the hearing in the absence of the applicant.

The Sub-Committee considered the decision in confidential session in accordance with the Licensing Act (Hearings) Regulations 2005.

**RESOLVED** that the application for a variation of a premises licence be granted in part, and with additional conditions as agreed with Hampshire Constabulary.

After private deliberation the Sub-Committee reconvened and the Chair read out the following decision:-

All parties will receive formal written confirmation of the decision and reasons.

The Sub-Committee has considered very carefully the application for a variation of a premises licence at Premier Express, 19 Addis Square, Portswood Road, SO17 2NE.

The Sub-Committee considered representations, both written and given orally today. Due regard was given to the Adopted Statement of Licensing Policy, the Licensing Act 2003 (and regulations thereunder) and the statutory guidance. Human rights legislation has been borne in mind whilst making the decision.

The Sub-Committee had to consider whether the hearing should proceed in the absence of the applicant. An email had been received in advance of the hearing from the applicant and legal advice was accepted that this could be considered in light of it having been received by the Licensing Authority in advance of the hearing (despite the other parties not having seen it in advance). The email in effect spoke to the application but did not indicate whether the applicant intended to attend.

The Police were in attendance at the hearing to assist with enquiries. Legal advice was accepted that in light of the apparent agreement reached between the applicant and the Police it would not be appropriate for the Sub-Committee to hear evidence from the Police in the applicant's absence. The parties were invited to make representation as to whether the application should be adjourned or should proceed in the applicant's absence (and without the Police taking part). All the parties (present) agreed that the hearing should proceed. After consideration the Sub-Committee determined to proceed and consider the application.

The Sub-Committee heard representations from the parties present in expanding upon their written representations. The Sub-Committee also considered very carefully the written representation of the applicant including the additional email.

The Sub-Committee noted that the applicant has amended the application after discussion with Hampshire Constabulary making the closing time 01:00 Monday – Sunday. It was also agreed that the following conditions be imposed, in addition to what is already in place under Annex 3 of the licence:

- Staffing Levels After 23:00 hours, there will be a minimum of two members of staff on duty at the premises until closing time, seven days per week.
- SIA Security There shall be an on-going risk assessment as to whether it is necessary to employ Security Industry Authority (SIA) staff at the premises during operating hours.

As a result, and in consideration of all the above, the application to vary the licence is granted in part. Namely, the extension of hours for the sale of alcohol is granted for the hours between 08:00 to 00:00 seven days per week and subject to the agreed conditions.

#### Reasons

The Sub-Committee considered very carefully the potential for problems caused by the premises in this location, but were cognisant that the Police were satisfied with the application with the agreed amendments.

The Sub-Committee heard evidence from a residents' association, a local resident and a local ward councillor that the area in which the premises is located is subject to the passage of young drinkers (mostly students) during the late hours and that the same causes low level crime and disorder as well as public nuisance. Residents' concerns are broadly speaking that an increase in the hours that alcohol is available in this

location will necessarily lead to an increase in those issues already experienced. Photographs were presented by a resident showing typical nuisance and litter including bins knocked over and smashed bottles. The Sub-Committee rejected claims from the applicant that those photographs were fabricated and found the resident to be a credible witness. The Sub-Committee found the agreement with the Police to be highly persuasive particularly in relation to the issue of crime and disorder. Nonetheless, the Sub-Committee did accept that the residents' presented evidence of anti-social behaviour and public nuisance and as a result the Sub-Committee felt it was appropriate and proportionate to restrict the hours of trading until midnight in this location. The location was described by residents as being a mixture of commercial and residential including young families and those requiring sleep for work.

The Sub-Committee considered carefully the hours applied for and those agreed with the Police. In light of that agreement the Sub-Committee imposed the hours as agreed, namely the starting hour of 08:00 hours.

All parties are reminded that there is a right of review that can be commenced by responsible authorities or residents in the event that evidence shows the premises are undermining the licensing objectives whether as a result of this variation or not.

There is a right of appeal for all parties to the Magistrates' Court. Formal notification of the decision will set out that right in full.



### Agenda Item 7

**DECISION-MAKER** Licensing (Licensing and Gambling) Sub-Committee

Hearing to Consider an application for Grant of a Premises

SUBJECT Licence -

Shop Local, 290 Shirley Road, Southampton SO15 3HL

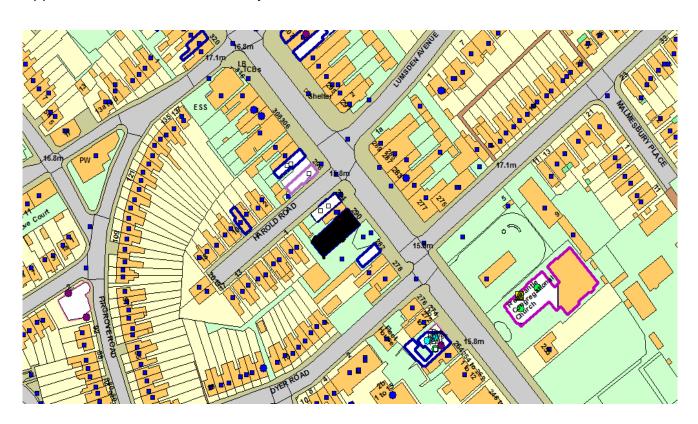
DATE OF HEARING Wednesday 02 March 2016 at 18:00 hrs.

REPORT OF Service Director – Legal & Governance

E-mail licensing@southampton.gov.uk

Application Date: 11 January 2016 Application Received 12 January 2016

Application Valid: 12 January 2016 Reference: 2016/00086/01SPRN



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### Representations from Responsible Authorities

Responsible Authority	Satisfactory?
Local Safeguarding Children Board	No Response Received
Hampshire Fire And Rescue	Yes
Environmental Health - Licensing	Yes
Planning & Sustainability	No Response Received
Public Health	No Response Received
Hampshire Constabulary	No

Т	rading Standards	No		
	Other Repr	esentations		
Name	Address	Contributor Type		
	None	e received		

### Summary of application

Premises:	Shop Local
Licence Holder:	Mr. Zain Mohammed Ali
Agent for licence Holder:	Mr. Jonathan Gray - Pitmans LLP
DPS:	Applicant

Application received for grant of a new Premises licence of the Sale by Retail of Alcohol 08:00 – 23:00 seven days a week.

Premises has had 2 previous reviews on the 09 May 2013 and 19 August 2014. On 19 August 2014 the premises licence was **revoked** by the Licensing (Licensing and Gambling) Sub-Committee, the applicant was the licence holder at this time of review.

### **Legal Implications**

- 1. The legislation specifically restricts the grounds on which the sub-committee may refuse an application for a premises licence, or impose conditions. The legislation provides for a presumption of grant of a premises licence, subject to the determination of the application with a view to promoting the licensing objectives in the overall interests of the local community. In doing so the sub-committee must give appropriate weight to:
  - the steps that are appropriate to promote the licensing objectives;
  - the representations (including supporting information) presented by all the parties;
  - its own statement of licensing policy
  - the Statutory Guidance
- 2. An application may be refused in part and thereby only permit some of the licensable activities sought.
- 3. An applicant for the grant of a premises licence whose application has been refused, or who is aggrieved by conditions imposed, may appeal against the decision to the Magistrates' Court. Any other person, who made a valid representation, may appeal to the magistrates' Court against the decision to grant of the application or against any conditions imposed.
- 4. In considering this application the sub-committee will sit in a quasi-judicial capacity and is thus obliged to consider the application in accordance, in particular, with both the Licensing Act 2003 (Hearings) Regulations 2005 (as amended) and the rules of natural justice. The practical effect of this is that the sub-committee must make its decision based on evidence submitted in accordance with the legislation and give adequate reasons for reaching its decision.
- 5. The sub-committee must also have regard to:
  - The Crime and Disorder Act 1998
     Section 17 of the Crime and Disorder Act 1998 places the sub-committee under a duty to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area.
  - The Human Rights Act 1998
    The Act requires UK legislation to be interpreted in a manner consistent with the European Convention on Human Rights. It is unlawful for the sub-committee to act in a way that is incompatible (or fail to act in a way that is compatible) with the rights protected by the Act. Any action undertaken by the sub-committee that could have an effect upon another person's Human Rights must be taken having regard to the principle of proportionality the need to balance the rights of the individual with the rights of the community as a whole. Any action taken by the sub-committee which affect another's rights must be no more onerous than is necessary in a democratic society. The matters set out in this report must be considered in light of the above obligations.
- 6. Copies of the application for a premises licence and the representations to it are annexed to this report.



Licensing Team
Southampton City Council
PO Box 1767
Southampton
SO18 9LA





Dear Sirs

### New off licence - Shop Local, 290 Shirley Road, Southampton SO15 3TR

We act for the applicant Mr Zain Mohammed Ali and now enclose a copy of an application for a new premises licence for 290 Shirley Road.

Please find attached:-

- A copy of the application.
- · A copy of the signed DPS consent form.
- A copy of the plan.
- A cheque for £190 in respect of the application fee.

We will forward a copy of this application by post to the Fire Service as they request. We will now proceed to advertise the application as required.

Please do not hesitate to contact us if we can be of any further assistance in this matter.



CC

Hampshire Fire and Rescue Service HQ Business Fire Safety Leigh Road Eastleigh Hampshire SO50 9SJ

Reading Office: Registered Office: 47 Castle Street, Reading Berkshire, RG1 7SR T: +44 (0) 118 958 0224 F: +44 (0) 118 958 5097

DX 146420 Reading 21

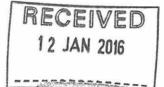
Reading Office: The Anchorage 34 Bridge Street, Reading Berkshire, RG1 2LU T: +44 (0) 118 958 0224 F: +44 (0) 118 958 5097 DX 146420 Reading 21 London Office: No. 1 Royal Exchange London EC3V 3DG T: +44 (0) 20 7634 4620 F: +44 (0) 20 7634 4621 DX 133108 Cheapside 2 Southampton Office: 46 The Avenue Southampton Hampshire, SO17 1AX T: +44 (0) 23 8083 7777 F: +44 (0) 23 8083 7788 DX 38516 Southampton 3

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### Southampton City Council

### Application for a premises licence to be granted under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You	You may wish to keep a copy of the completed form for your records.							
app des the	I/We Mr Zain Mohammed Ali  (Insert name(s) of applicant)  apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003  Part 1 – Premises Details							
Sho	Postal address of premises or, if none, ordnance survey map reference or description Shop Local 290 Shriley Road							
Pos	t tow	/n	Southampton			Post code	SO15 3TR	
Tele	nhor	ne ni	umber at premises (if any)					
			c rateable value of premises	£17000		A Comment of the Comm		
Pari	Part 2 - Applicant Details  Please state whether you are applying for a premises licence as Please tick yes							
a)	an i	ndiv	idual or individuals *		$\boxtimes$	please comple	ete section (A)	
b)	а ре	ersor	n other than an individual *					
	i.	as	a limited company			please comple	ete section (B)	
	ii.	as	a partnership			please comple	ete section (B)	
	iii.	as	an unincorporated association	n or		please comple	ete section (B)	
	iv.	oth	er (for example a statutory co	rporation)		please comple	ete section (B)	
c)	a re	cogr	nised club			please comple	te section (B)	

d)	a charity		☐ please complete section (B)			plete section (B)
e)	the proprietor of an educational establishment					
f)	a health service boo	dy			please comp	olete section (B)
g)		gistered under Part 2 t 2000 (c14) in respens			please comp	olete section (B)
h) the chief officer of police of a police force in    England and Wales    please complete section (B)						
* If y	ou are applying as a	person described in	(a) or (b) p	lease	confirm:	
						Please tick yes
•		or proposing to carry censable activities; c		ess wh	nich involves t	he use of
•	I am making the a	pplication pursuant t	o a			
	<ul> <li>statutory for</li> </ul>					
	o a function	discharged by virtue	of Her Maje	esty's	prerogative	
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I am	18 years old or ove	r				e tick yes
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Current pos address if d from premis address	ifferent					
Post Town			100-0		Postcode	
Daytime con	tact tel	epho	ne number			39,500,62,0
E-mail addre	E-mail address (optional)					
(B) OTHER A	APPLICA	ANTS	5			
please give a	Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.					
Name						
Address						
Registered nu	ımber (v	where	applicable)			
Description of	f applica	int (fo	r example, par	tnership, company, ur	incorporated a	ssociation etc.)
Telephone nu	mber (if	any)			4,	
E-mail addres	s (optio	nal)				
Part 3 Operat	ting Sch	nedul	е			
When do you	want the	e prer	mises licence t	o start?		Month Year $0^{\perp} 2^{\perp} 2^{\perp} 0^{\perp} 1^{\perp} 6^{\perp} $
If you wish the you want it to		to be	e valid only for	a limited period, when	do Day I	Month Year

Please give a general description of the premises (please read guidance note1) Local shop with alcohol off sales						
	000 or more people are expected to attend the premises at any time, please state the number expected to attend.					
Wha	at licensable activities do you intend to carry on from the premises?					
	ease see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 ensing Act 2003)	2 to the				
Pro	vision of regulated entertainment	Please tick yes				
a)	plays (if ticking yes, fill in box A)					
b)	films (if ticking yes, fill in box B)					
c)	indoor sporting events (if ticking yes, fill in box C)					
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)					
e)	live music (if ticking yes, fill in box E)					
f)	recorded music (if ticking yes, fill in box F)					
g)	performances of dance (if ticking yes, fill in box G)					
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)					
Prov	vision of entertainment facilities:					
i)	making music (if ticking yes, fill in box I)					
j)	dancing (if ticking yes, fill in box J)					
k)	entertainment of a similar description to that falling within (i) or (j) (if ticking yes, fill in box K)					
Prov	vision of late night refreshment (if ticking yes, fill in box L)					
Sup	ply of alcohol (if ticking yes, fill in box M)	$\boxtimes$				
In al	I cases complete boxes N, O and P					

### A

Plays Standard days and timings (please read			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
	ice note 6		(piease read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gu	idance note 3)	
Tue					
Wed			State any seasonal variations for performing p guidance note 4)	lays (please re	ead
Thur					
Fri			Non standard timings. Where you intend to us for the performance of plays at different times the column on the left, please list (please read of the column on the left, please list)	to those listed	d in
Sat					
Sun					

В

Films			Will the exhibition of films take place indoors	la de esse	
Standard days and timings (please read			or outdoors or both – please tick (please read guidance note 2)	Indoors	
guidance note 6)			guidance note 2)	Outdoors	
Day	Start	Finish		Both	
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Tue					
Wed			State any seasonal variations for the exhibition read guidance note 4)	1 of films (plea	ase
			Toda gardanies rieto 17		
Thur					
- 770					
Fri			Non standard timings. Where you intend to us		
			for the exhibition of films at different times to t column on the left, please list (please read guide		tne
Sat					
Sun					

Indoor sporting events Standard days and timings (please read guidance note 6)		and read	Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed			
Thur	***************************************		Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri			(process garden con construction)
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
timings (please read guidance note 6)		read	please tiek (please read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gu	idance note 3)	
Tue					
Wed			State any seasonal variations for boxing or wrong entertainment (please read guidance note 4)	estling	
Thur					
Fri			Non standard timings. Where you intend to us for boxing or wrestling entertainment at different listed in the column on the left, please list (please list)	ent times to the	ose
Sat			note 5)		
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	nusic ard days a s (please		Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
	ce note 6		(piease read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gu	idance note 3)	
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Wed			State any seasonal variations for the performa (please read guidance note 4)	nce of live mu	ısic
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Fri			Non standard timings. Where you intend to us for the performance of live music at different tilested in the column on the left, please list (please)	mes to those	
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Standa	Recorded music Standard days and timings (please read guidance note 6)		Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
			(please read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gu	idance note 3)	
Tue					
Wed			State any seasonal variations for the playing o (please read guidance note 4)	f recorded mu	ısic
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Fri			Non standard timings. Where you intend to us for the playing of recorded music at different tilisted in the column on the left, please list (please list)	imes to those	
Sat			note 5)		
Sun					

dance	Performances of dance Standard days and timings (please read		Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
		read	(piease read guidance note 2)	Outdoors	
Day	Start	Finish		Both	
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Tue					
Wed			State any seasonal variations for the performa (please read guidance note 4)	nce of dance	
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Fri			Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list (please read guidance note 5)		
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descr falling (g) Standa timing	ing of a siption to within (a ard days a sipe note 6	that e), (f) or and read	Please give a description of the type of entertable providing	ainment you w	<u>vill</u>
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				Both	
Tue			Please give further details here (please read guidance note 3)		
Wed					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 4)		
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for ma Standa timings	ion of facking must ard days as (please ce note 6	sic and read	Please give a description of the facilities for m will be providing  Will the facilities for making music be indoors or outdoors or both – please tick	Indoors	/ou
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Mon			Please give further details here (please read gu	idance note 3)	
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Thur					
Fri			Non standard timings. Where you intend to us for provision of facilities for making music at d those listed in the column on the left, please list	lifferent times	to
Sat	******************		guidance note 5)		
Sun					

Provision of facilities for dancing Standard days and			Will the facilities for dancing be indoors or outdoors or both – please tick (see guidance note 2)	Indoors	
Standard days and timings (please read			Hote 2)	Outdoors	
guidance note 6)		)		Both	
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Wed			State any seasonal variations for providing dar (please read guidance note 4)	ncing facilities	2
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Fri			Non standard timings. Where you intend to us for the provision of facilities for dancing entert different times to those listed in the column on	ainment at	
Sat			<u>list</u> (please read guidance note 5)		
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for en simila that fa Standa timings	tertainment descripulling with ard days as (please de note 6	ent of a tion to nin i or j and read	Please give a description of the type of enterta you will be providing	inment facilit	У
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Wed					
Thur			State any seasonal variations for the provision of facilities for entertainment of a similar description to that falling within i or j (please read guidance note 4)		
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L

Standa	ard days a		Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors		
timings (please read guidance note 6)  Day Start Finish			The state of the s	Outdoors		
Day	Start	Finish		Both		
Mon			Please give further details here (please read gu	idance note 3)		
Tue						
Wed			State any seasonal variations for the provision refreshment (please read guidance note 4)	of late night		
Thur						
Fri			Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read			
Sat			guidance note 5)			
Sun						

Supply of alcohol Standard days and timings (please read guidance note 6)			Will the supply of alcohol be for consumption (Please tick box) (please read guidance note 7)	On the premises Off the premises	
Day	Start	Finish		Both	
Mon	10n 08:00 23:00		State any seasonal variations for the supply of read guidance note 4)	f alcohol (plea	se
Tue	08:00	23:00			
Wed	08:00	23:00			
Thur	08:00	23:00	Non standard timings. Where you intend to us for the supply of alcohol at different times to the column on the left, please list (please read guid	nose listed in	
Fri	08:00	23:00		,	
Sat	08:00	23:00			
Sun	08:00	23:00			

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name Zain Mohammed Ali
Address
Postcode
Personal Licence number (if known) 2014/02152/02SPEN
Issuing licensing authority (if known) Southampton City Council

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8)

None

### 0

open Standa timings	premise to the pu ard days a s (please ace note 6	<b>blic</b> and read	State any seasonal variations (please read guidance note 4)
Day	Start	Finish	
Mon	08:00	23:00	
Tue	08:00	23:00	
Wed	08:00	23:00	Non-standard timings When you intend the promises to be
Thur	08:00	23:00	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 5)
Fri	08:00	23:00	
Sat	08:00	23:00	
Sun	08:00	23:00	

a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)
The premises will operate a CCTV system.
The Premises will operate a refusals book.
The Premises will operate a challenge 25 policy.
The Premises will have a personal licence holder on site when alcohol sales are made. This will either be the DPS or Mr Iftikhar Saleem (personal licence number 2014/02144/02SPEN) or another personal licence holder as necessary to work at the Premises.
b) The prevention of crime and disorder
As above
c) Public safety
As above
d) The prevention of public nuisance
As above
e) The protection of children from harm
As above

 $\boldsymbol{\mathsf{P}}$  Describe the steps you intend to take to promote the four licensing objectives:

				Please tick	yes		
•		de or enclosed payment of the fee			$\boxtimes$		
•		closed the plan of the premises			$\boxtimes$		
•		nt copies of this application and the plan to respo ere applicable	nsible author	ities and	$\boxtimes$		
•		closed the consent form completed by the individ r, if applicable	lual I wish to I	be premises	$\boxtimes$		
•	I understar	nd that I must now advertise my application			$\boxtimes$		
•	I understand that if I do not comply with the above requirements my application will be rejected						
STA	NDARD SC	NCE, LIABLE ON CONVICTION TO A FINE UP CALE, UNDER SECTION 158 OF THE LICENSI MENT IN OR IN CONNECTION WITH THIS API	ING ACT 200				
Part	4 – Signati	ures (please read guidance note 10)					
		oplicant or applicant's solicitor or other duly a 1). If signing on behalf of the applicant pleas					
Signa	ature			Wanta State			
Date	1000	11/1/16					
Сара	city	Source TORS FOR THE APPLIE	AN7.				
auth	orised agei	ations signature of 2 <sup>nd</sup> applicant or 2 <sup>nd</sup> applic nt. (please read guidance note 12). If signing o what capacity.					
Signa	ature						
Date							
Сара	city						
asso Ionat Pitma		where not previously given) and postal addre		spondence			
ost	town So	outhampton	Post code	SO17 1AX			
		ber (if any)					
	ı <b>would pre</b> @pitmans.c	efer us to correspond with you by e-mail your	r e-mail addr	ess (optional)			

### Southampton City Council

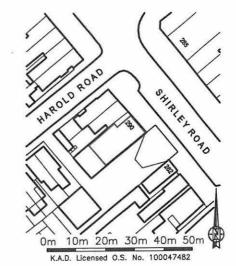
### Consent of individual to being specified as premises supervisor

1	Zain Mohammed Ali	
	[full name of prospective premises supervisor]	
of		
[home	address of prospective premises supervisor]	
hereby confirm that I give my consent to be specified as the designated premises supervisor in relation to the application for A premises licence		
	of application]	
by		
15	Mohammed Ali	
[name	of applicant]	
relatir	ng to a premises licence [number of existing licence, if any]	
290 Sout	Shirley Road champton 5 3HL	
[name a	and address of premises to which the application relates]	



and any premises licer by	nce to be granted or varied in respect of this application made		
Zain Mohammed Ali			
[name of applicant]			
concerning the supply of alcohol at 290 Shirley Road Southampton SO15 3HL			
frame and address of prom			
marne and address or premi	ises to which application relates]		
I also confirm that I am licence, details of which	applying for, intend to apply for or currently hold a personal I set out below.		
Personal licence number	er		
2014/02152/02SPEN			
[insert personal licence numb	per, if any]		
Personal licence issuing	g authority		
Southampton City Council			
[insert name and address and	d telephone number of personal licence issuing authority, if any]		
Signed			
'			
Name (please print)	Zain Ali		
Date	15/12/15		

RECEIVED 12 JAN 2016



dwelling rear fallow area to be constructed ģ G GG up to flat over cigarettes

© CCTV

- S Smoke Detector
- B Call Point
- ▲ Foam Fire Extinguisher
- G Grocery/shelves





290 SHIRLEY ROAD SOUTHAMPTON									
Drawing	LICEN	SE PLA	AN						
1:100	)@A4	Date	JAN 16						
Project n	sequenti	al Bldg/Floor	Detail	Rev					
KAD	01	II A	PLAN						

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Page 31

Page 27 of 58



Page 1 of 7

Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

I PC Alex Boucouvalas , on behalf of the Chief Officer of Hampshire Constabulary, (Insert name of applicant)  □ Apply for the review of a premises licence. □ Apply for the review of a club premises certificate. (Select as applicable) □ Make a representation about a premises licence/club premises certificate  Premises or Club Premises details								
Fremises of Club Pre	minoes uetans							
Postal address of premises:	Shop Local 290 Shirley Road Southampton							
Postcode (if known):	SO15 3TR							
Mr Zain Mohammed A	cence or club premises certificate (if kr	- 10 00 to 10 00 00 00 00 00 00 00 00 00 00 00 00						
Mr Mrs Mis	ss Ms Other title / Rank:	Constable						
Surname: Boucouva	ACTION AND CONTRACTOR AND CONTRACTOR OF THE CONTRACTOR OF	Alex						
Current postal address :	Southampton Central Police Station Southern Road Southampton							
Postcode:	SO15 1AN							
Daytime telephone number:								
E-mail address: (optional)	force.licensing@hampshire.pnn.polic	e.uk						

Hampshire Constabulary is a responsible authority and the applicant has the delegated authority of the Chief Officer of Police in respect of his responsibilities under the Licensing Act 2003



#### Application for the review of / Representation in respect of a Premises licence or Club Premises certificate under the Licensing Act 2003

Page 2 of 7

This application to review relates to the following licensing objective(s)

i ilio ap	phoation to review relates to the following licensing ob	Jecuve(s)
		Select one or more
997	12202 STRE DE ST. TE STREET	boxes
1)	The prevention of crime and disorder	$\boxtimes$
2)	Public safety	
3)	The prevention of public nuisance	$\boxtimes$
4)	The protection of children from harm	$\boxtimes$
Please :	state the grounds for review which must be based on one o	r more of the licensing
-37	nire Constabulary makes a representation on an application to a Mr Zain Mohammed Ali at Shop Local 290 Shirley Roa	
This is a 2013 an committ	n troubled premises which has been subject to 2 premises lid on the second review, the premises licence was revoked ee.	icence reviews since by the City Council sub-
Hampsh under a 2013.	ire Constabulary's dealings with the premises started after ge sales test purchase exercised, one in December 2012 a	the premises failed 2 nd another in February
on the p training had bee conside this time	g the review hearing in on the 9th May 2013 the Sub-Compremises licence which included a Challenge 25 age verificatevery six months. The premises licence was suspended un completed. The premises were also warned that the Subraevocation, but felt that the suspension was appropriate. It taking over the role from another family member. The decision provided as (Annex A).	ation policy, and refresher ntil due diligence training -Committee should Mr Ali became the DPS at
test pure A comple were ide The refu present The seri	at review, the premises were visited to ensure compliance chase operations had been conducted. (Annex B) iance visit was conducted on 27th June 2013 and whilst transmitted with breaches of the CCTV conditions. Is als record was not being utilised as required, and the sole did not know where the refusals book was kept. Ousness of the situation was explained to Zain Ali, with a forto Mr Zain Ali and the DPS at the time.	aining was in place, failing member of staff initially
convers review,	September 2013, a visit by PC Conway and Licensing Officed to the store. The DPS, Described P was spoken ation, it transpired that he was not aware that the premises and was not aware of the conditions that had been placed of still working and being involved with the premises, the premises.	had recently been to on the premises licence.



Page 3 of 7

Ali, had not ensured that Mr P was aware of his responsibilities, and had not provided suitable training for Mr P For example, CCTV was not able to be operated; the refusals book had not been maintained and was stored with training records. As Mr P was the only new member of staff, training for other staff remained technically valid, having been conducted in May 2013. Records showed that Mr P had been trained by Mr Ali, however Mr P was not able to locate the training package that was used.

Mr P was advised that, as the current DPS, he needed to be sure that staff were aware of their responsibilities, so should provide his staff with refresher training as soon as possible. (Annex C)

On 15th December 2013, police received a complaint from a member of public, complaining about the conduct of staff at the Shop Local. During the investigation, it transpired that the complainant was in fact drunk at the time of the incident, but was still sold a bottle of vodka. The store was visited in relation this, as this incident raised concerns. The main concern being that a drunk male was not refused the sale due to his behaviour. The DPS, Mr Paul, was spoken to. He recalled the incident, confirming that the male was arguing about the price of the vodka. Mr Paul still sold the vodka to the male, saying that the male was not that drunk.

At this time, stern advice was provided, including that the expectation that the DPS must be robust in refusing sales of alcohol to drunk people, particularly given that the store is within an area where there street drinking and alcohol related anti-social behaviour is a policing priority. A new initiative was discussed, 'Reducing the Strength'. This initiative aims to reduce the availability of high strengths beers, lagers and ciders above 6.5%ABV, the effect being a reduction in the alcohol related public nuisance and crime and disorder. Mr Patria agreed that the initiative was a good idea, and he would look to reduce the range of alcohol.

On 6th May 2014, Shop Local was visited by PC Conway (Annex D) in relation to information that a potential sale of alcohol had been made to a 13 year old. Mr Pattended the premises to assist with enquires. In trying to locate the sale on the CCTV system, it transpired that the time was not accurate on the CCTV or either of the tills. This impeded what should have been a simple enquiry. Footage was therefore requested to be downloaded, to check for the alleged sale. Whilst waiting for the download, the opportunity was taken for the conditions on the premises licence to be checked. The results were incredibly disappointing, resulting in Mr Ali being called to the store to discuss the matter further.

#### The issues found include:

- -weekly CCTV checks for compliance had not been made since 1st February 2014. Mr Fl had intimated that there was a technical issue with the system. If there was, this had not been recorded or rectified.
- -The refusals log could not be located initially, and had not been used since 15/11/13
- -Training had not been provided in accordance with the conditions. No training had been given since September 2013, and no questions had been asked as part of any training. This was despite a training package, checklists and other information being freely available in the store.



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In relation to the alleged sale to a 13 year old, the footage provided did not provide any evidence to support the allegation, so strong advice was provided to Mr Parababout making challenges and being aware of potential 'proxy' sales, and followed up with a letter.

On 4th June 2014, police conducted a test purchase operation. A 17 year old male, in the company of a 15 year old female, was sold 4 cans of lager. No attempt was made to verify the age of the male or female. The seller was the DPS, Mr D P He was interviewed under caution and admitted the offence of selling alcohol to a person under 18. This catalogue of issues show that, even having been recently trained with respect to due diligence, Mr P was not taking his responsibilities towards the licensing objectives seriously. (Annex E)

Despite a number of steps being put in place to assist the premises licence holder Mr Ali and the DPS Mr Patricto promote the licensing objectives and prevent the sale of alcohol to children, neither Mr Ali nor Mr Patricto have maintained compliance. This led to a further sale to a young person under 18, by Mr Patricto.

The repeated failings to comply with the premises licence ultimately led Hampshire Constabulary to raise a review with a request to revocate the licence and on the 19th August 2014, the sub-committee took the decision to revoke it. (Annex F)

An appeal of the decision was lodged around the 10th September 2014 (Annex G), however The Constabulary received notification of a withdrawl on the 29th December 2014.

On the 19th February 2015, Mr Ali called a meeting with PCs Boucouvalas and Cherry who cover the Southampton City area. Mr Ali explained that he would like to enquire whether we would have concern if he reapplied for his premises licence. PC Boucouvalas explained that regrettably we would not want to see Mr Ali as premises licence holder due to the string of issues previously faced. Mr Ali queried whether a new owner of the store could apply for a premises licence should he sell the business and he was advised that this was entirely possible provided they are not associated with Mr Ali. (Annex H)

Almost 1 year later, we are now in possession of another another premises licence application, at the same location, by the same licence holder that lost his licence.

PC Boucouvalas and Mr Marshall from Southampton City Council's Trading Standard Department visited the premises on the 19th January 2016 following receipt of the new application. (Annex I)

Whilst no alcohol was on sale, the premises was found to be selling age restricted products such as tobacco and National Lottery products.

The officers found 1 member of staff on duty, a staff member was spoken to and questioned regarding the age restricted products. He advised us that he last recalled having training on age restricted products about 2 years ago. Although hesitent, he was able to confirm the authorised minimum age to purchase the age restricted products. We asked the staff member for the refusals register but he did not know where it was. Mr Marshall questioned



Page 5 of 7

this further and Mr Iftikhar stated he doesn't use one. This is disappointing considering a refusals register is not purely for refused alcohol sales and should be used for all age restricted product challenges. We did notice ample Challenge 25 signage in place confirming the age verification policy for the store.

A short time later Mr Ali arrived at the store. The CCTV system was inspected with Mr Ali. The system recorded the accurate date and time, and captured over 28 days worth of footage, however 2 of the CCTV cameras covering the shop floor were out of order therefore not covering all of the public areas within the store as would be recommended by the Constabulary.

Mr Marshall identified some meat products which had passed their 'use by date' (28th December 2015) on sale at the store. Mr Marshal confirmed it was an offence to have food for sale in such a manner. He was also concerned this was a hazard to members of the public purchasing these products.

Mr Ali managed to locate the refusals records for the premises that the member of staff could not find. Inspecting these, it showed some good entries made over the last year refusing tobacco products and lottery sales. Most of the entries made in the register were by Mr Ali himself. I was however unable to locate any refusals entries made by Mr Iftikhar. This raises the Constabulary's concerns that staff are not being trained properly in the procedures of preventing under age sales of age restricted products.

PC Boucouvalas also noticed some products on show behind the checkout which were uncomfortable for a premises to sell being that it is a convenience store which accepts children of all ages.

Grinders, bongs and smoking pipes were on sale (Annex J), some of which even displayed a cannabis leaf picture on the packaging (Annex K). The possession of cannabis is an offence under The Misuse of Drugs Act 1971 and cannabis is a 'class B' drug.

Whilst this is not an offence to do so, The Constabulary is uncomfortable with these types of products being sold in convenience stores which are readily accessible to children. The store sells items such as children's confenctionary just opposite the till area. It also promotes the use of illegal drugs which contradicts the prevention of crime and disorder and the protection of children from harm licensing objectives. As such the Constabulary condones products being sold on licensed premises which in any way encourages or infers acceptability of illegal drug use.

PC Boucouvalas queried Mr Ali whether any training is delivered on preventing under age sales of the age-restricted products still on sale. Mr Ali advised that no training records are now kept for this. This is disappointing as The Constabulary would hope that a responsible retailer would ensure all staff are suitably trained regarding other age restricted products that fall outside of the licensing act.

Mr Ali became quite upset at the end of the meeting stating he felt any training he puts in place would never meet the Constabulary's standards.

He advised PC Boucouvalas and Mr Marshall that he is under significant financial pressures



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due to a long term lease of the building. He stated that all he wants to do is obtain a licence for the store and sell the business on. Mr Ali even proposed signing a declaration to this effect.

The area of Shirley Road and Shirley High Street therefore require responsible retailers who will do all they reasonably and proportionately can to prevent their premises from contributing to the existing problems.

A review of crime and disorder on Shirley Road in October, November and December 2015 shows that the area is subject to alcohol related crime, disorder and anti-social behaviour. (Annex L)

An off-licence within this area requires a strong premises licence holder and a strong DPS in order for the licensing objectives to be fully promoted.

The Constabulary's position remains clear that we do not feel Mr Zain ALI is an appropriate licence holder, nor anyone associated with him. He had demonstrated a disregard to maintaining compliance to his premises licence and failing to promote the licensing objectives.

The Constabulary feels it would be inappropriate to re-issue Mr Ali with a premises licence just over 1 year after licensable activities stopped at the premises.

The due diligence at the premises for other age-restricted products such as training seems to have stopped as soon as the premises licence was revoked.

The Constabulary is not satisfied that the Mr Ali is an approriate premises licence holder for this store. The Constabulary feels the licence was revoked for good reason and recommends that the committee refuse this application.

In the event the Licensing committee do grant a new premises licence to the applicant, The Constabulary suggests licence conditions are applied to the premises licence as per Annex M

Have you made an application for review rela	⊠Yes	□No			
If yes please state the date of that application:	19 / 08	/ 2014			
	Day	Month	Year		

If you have made representations before relating to this premises please state what they were

The previous licence holder and current applicant were not supporting the licensing objectives. The premises had been subject to a premises licence review on the 9<sup>th</sup> May 2013 brought by the Constabulary following 2 under age sales exercises where children successfully obtained alcohol from the premises.

Please tick



Page 7 of 7

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I have sent a copy of this representation to the principal licensing officer of Southampton City Council

It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under Section 158 of the Licensing Act 2003 to make a false statement in or in connection with this application

Signature of	Officer Completing			
Name	PC Alex Boucouvalas	S	Collar Number:	25323
Signature:			Date:	20 <sup>th</sup> Jan 2016
Signature of	Authorising Officer (In	spector or above)		
Name	Inspector Jus	Str ROBERTO	Collar Number:	284
Signature:			Date:	29/01/2016
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opph ca	nt	Inspector 28	41 Sustan T	Lostry



# RICHARD IVORY, Solicitor HEAD OF LEGAL, HR & DEMOCRATIC SERVICES Southampton & Eastleigh Licensing Partnership Southampton City Council Please address al

Civic Centre Southampton SO14 7LY

Please address all correspondence to:
Licensing – Southampton City Council
PO Box 1767, Southampton SO18 9LA

SOUTHAMPTON CITY COUNCIL ®

Direct dial: 023 8083 3002 Our ref: 2013/00691/01SRAP - LL25/0223

Hampshire Constabulary

002 E-mail:

E-mail: 0223 Please ask for:

Western Licensing Team
Southampton Central Police Station
Southern Road
Southampton
SO15 1AN

Dear Hampshire Constabulary,

Application for Review of a Premises Licence Hampshire Constabulary

9th May 2013

Bargain Booze (Quick Trip) 290 Shirley Road Freemantle Southampton SO15 3TR

I refer to the hearing of the above application before the City Council's Licensing (Licensing and Gambling) Sub-Committee on 9th May 2013, and write to inform you of the Sub-Committee's decision. Accordingly, I enclose a copy of the decision notice as read at the hearing. Minutes of the hearing will be published on the Council's website in due course.

The Licensing Act 2003 provides that both the applicant and any party who made a relevant representation have a right of appeal against the decision of the licensing authority. An appeal must be commenced by giving notice of appeal to the Magistrates' Court within the period of 21 days beginning with the day on which you were notified by this authority of the decision to be appealed against. Any party considering such a course of action should seek professional legal advice, since an appellant may be liable for the costs of the other parties should the appeal fail.

Yours faithfully



For Head of Legal, HR & Democratic Services

If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.

DX: 115710 SOUTHAMPTON 17

117 www.southampton.gov.uk/licensing

# LICENSING (LICENSING AND GAMBLING) SUB - COMMITTEE DECISION OF THE MEETING HELD ON 9th MAY 2013 BARGAIN BOOZE (QUICK TRIP), 290 SHIRLEY ROAD, SOUTHAMPTON, SO15 3TR

All parties will receive formal written confirmation of the decision and reasons.

The Sub-Committee has considered very carefully the application for review of the premises licence at Bargain Booze (Quick Trip) by Hampshire Constabulary and supported by Trading Standards. It has given due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance and the adopted statement of Licensing Policy. Human Rights Legislation has been borne in mind whilst making this decision. All the evidence presented both written and given orally today, has been carefully considered and taken into account, including the additional information submitted today.

Having considered all of the above, the Sub-Committee has determined to impose the agreed conditions submitted today relating to CCTV, training, refusals book, Challenge 25 and the EPOS till system.

In addition, the Sub-Committee has decided to suspend the licence until written confirmation is provided to the Licensing Authority and Trading Standards that the training scheduled for next week has been completed. The Sub-Committee is aware that if the training can be completed earlier then the suspension will be shorter.

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### EASONS

The Sub-Committee listened carefully to all that has been said today, including the proposed steps to be enforced by way of the agreed conditions and was satisfied that when implemented to the satisfaction of Hampshire Constabulary and Trading Standards, these would prevent the issue of underage sales.

Accordingly the Sub-Committee felt that the suspension imposed was appropriate and necessary to enable the premises licence holder to ensure that all staff were appropriately trained.

In reaching this view the Sub-Committee noted that Hampshire Constabulary had been working with the premises management since February 2012 and although steps had been taken to improve the operating practices, they had lapsed over time which had contributed to the two failed test purchase operations in December 2012 and February 2013 and which the Sub-Committee has taken extremely seriously. There is guidance which states that the Sub-Committee should consider revocation in these circumstances and the suspension imposed is felt to be appropriate.

There is a right of appeal to the Magistrates' Court.

Page 1 of 2



Hampshire Constabulary

Printed:

20/01/2016 12:04 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author:

#22237 CONWAY, S.

Report time: 27/06/2013 21:04

Entered by: #22237 CONWAY, S.

Entered time: 27/06/2013 21:04

Remarks:

visit 27/06/13

Report:

Shop Local was attended 1735hrs for a check on the CCTV condition.

Member of staff Iftikhar Saleem was present. He was not able to operate the CCTV, saying that as he was only a staff member, he was not allowed access or passcode to download the footage.

SALEEM phoned for PLH Zain Ali, who attended 5-10 minutes later. While waiting, SALEEM explained that they had increased the price of alcohol, as well as changing some of the brands provided, moving away from the previous 'Bargain Booze'.

There is good coverage of the alcohol, till, doorway and outside areas of the store.

Zain ALI was able to show that the system has storage which exceeds the 28 days required (22/05/13 stored). The cameras are motion activated, so only record on activation. Once motion is not detected by the camera, it stops recording after approx 30 seconds. This has allowed the extra storage.

ALI was unable to download footage. He was unable to get to a point whereby the option to download was available. The premises did not hold any discs, ALI stating that he thought that USB stick would suffice.

The condition was fully explained to ALI, as well as re-iterating that there should sufficient members of staff present to provide footage immediately on request. Only ALI and DPS State All are able to work the system, and it was clear that they are not always present in the evening.

Refusals book was seen - there are very few entries in the book, the last being April 2013. SALEEM did know where the book was kept.

CCTV weekly check record was seen. Weekly checks have been recorded. I advised that the date of the furthest stored footage would be advantagous to record, so that it can be evidenced that 28 days is kept.



Hampshire Constabulary

Printed:

20/01/2016 12:04 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author: #22237 CONWAY, S. Entered by: #22237 CONWAY, S.

Report time: 19/09/2013 20:27 Entered time: 19/09/2013 20:27

Remarks:

Visit 16/09/13

Report:

**15:10hrs Premier Quick (Bargain Booze)** – New DPS Described Published Parameter and spoken to. During the conversation, it transpired that he has not been informed as to the recent history of the premises and the conditions on the premises licence. There is not a copy of the licence at the premises for him to refer to,

Plane. stated that he started at the premises last week (06/09). This is his first position as DPS. It was explained by both myself and John White that he is responsible for the conditions, and must make sure that the premises adheres to them in order to avoid prosecution. Previous DPS and PLH still work at the premises.

CCTV – could not be checked as DPS has not been shown how to work it. Advised that he will need to get the PLH to show him in order to prevent formal action

Training – Training records in date (technically) from review in May 2013. Records show that DPS has been provided training on 06/09/13, although he could not provide the package which he was trained with. Advise provided that for due diligence, he should retrain all the staff now he is DPS. In any case, DPS advised refresher training is required every six months, which he is responsible for.

Refusals book and till slips – have been maintained until mid August 2013. The refusals book was stored away from the till with the training records, indicating that this record is not currently being used.

C25 in place and DPS was able to provide basic details of the policy

It was re-iterated with the DPS that he was immediately responsible for the conditions, and they must be adhered to.

Trading Standards emailed about Polish alcohol being sold with no English ingredients etc listed. TS have confirmed that this is an offence, and have given the premises 4 weeks to either label correctly or remove products.



Hampshire Constabulary

Printed:

20/01/2016 12:05 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author:

#22237 CONWAY, S.

Report time: 16/01/2014 13:49

Entered by: #22237 CONWAY, S.

Entered time: 16/01/2014 13:49

Remarks:

Premises visited Dec 13

Report:

Premises was visited December 2013 - DPS was present

DPS was spoken to about the incident with the drunk male buying vodka. DPS stated that the male was argumentative about the price of the drinks, and confirmed that the male was drunk. When challenged as to why the male was sold alcohol and not refused, the DPS retracted, by saying that he wasn;t that drunk.

CCTV was obtained, however, only one camera was downloaded, showing the sale at the till.

DPS was asked to support the reducing the strength initiative, as this would assist in preventing issues whereby staff felt unable to refuse service.

DPS agreed that the inititive was a good idea, stating that he was reducing the range of alcohol for sale.



Hampshire Constabulary

Printed:

20/01/2016 12:06 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author:

#22237 CONWAY, S.

Report time: 11/06/2014 14:55

Entered by: #22237 CONWAY, S.

Entered time: 11/06/2014 14:55

Remarks:

TP OP 04/06/14 - failed

Report:

TP op conducted 04/06/14 - DPS sold alcohol to 17yr old male TP in the company of 15yr old females.

Trading Standards was present and noted the followign

Shop Local, Shirley Road

Conditions:

refusals appeared regularly used, though not signed off by DPS/Manager

Other:

8 different Polish lagers not labelled in English - instructed to remove from sale, and will check that he has done

Rotation of food was very poor with 7 meat items past use by date, and storage of food well past date in fridge with food which was intended for sale - will write warning letter and revisit.



# LICENSING (LICENSING AND GAMBLING) SUB - COMMITTEE DECISION OF THE MEETING HELD ON 19 AUGUST 2014 APPLICATION FOR REVIEW OF PREMISES LICENCE PREMIER QUICK SHOP, 290 SHIRLEY ROAD, SOUTHAMPTON SO15 3TR

All parties will receive formal written confirmation of the decision and reasons.

The Sub-Committee has considered very carefully the application for review of the premises licence at Premier Quick Shop, 290 Shirley Road by Hampshire Constabulary supported by Trading Standards. It has given due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance and the adopted statement of Licensing Policy. Human Rights Legislation has been borne in mind whilst making this decision.

All the evidence presented both written and given orally today, has been carefully considered and taken into account. The Sub-Committee particularly addressed itself to the licensing objectives for the prevention of crime and disorder, prevention of public nuisance and the protection of children from harm.

The Sub-Committee took time to read written submissions submitted by the Premises Licence Holders representative as well as a written submission expanding upon the Trading Standards representation (in the absence of the Trading Standards Officer). Despite initial objection this was accepted by the parties.

Having considered all of the above and all the options available in accordance with the legislation, the Sub-Committee has determined to revoke the premises licence.

#### Legson

The Sub-Committee considered very carefully the points raised on behalf of the Premises Licence Holder, including, but not limited to the following:

- That the revocation of the Premises Licence was in all the circumstances disproportionate.
- That the DPS could be changed to Mr Ali or another.
- That initiatives including those addressing the strength of alcohol available at the premises could be adopted.
- That the premises was due to undertake a re-branding exercise, whereby the range and extent of alcohol available for sale would be reduced (particularly, that Eastern European lagers would not be sold)

That further conditions could be added and would be accepted along with a significant period of suspension.

area in which the premises is located in so far that it establishes that this is a objectives. The Sub-Committee accepted the Police evidence relating to the of the Premises Licence. The purpose of such being to prevent the issue of problematic area, posing considerable challenges, in which to run a business Standards on the most fundamental issues. Of greatest concern is the further review and suspension imposed. The evidence showed an inability to follow evidence shows non-compliance with conditions in spite of the previous underage sales. The Sub-Committee is extremely concerned that the review and on that occasion conditions were imposed as well as a suspension selling alcohol. The Premises Licence has previously been the subject of a Licence Holder could satisfactorily uphold and promote the licensing However, the Sub-Committee remained unconvinced that the Premises and his ability to adhere to any conditions or restrictions had they been critical period in light of the previous review. This only further serves to concern that confusion surrounds roles and responsibilities during such a attempted transfer of the business was undertaken, it is of considerable underage sale one year after the review decision. Whilst it is accepted that an advice and guidance offered by both Hampshire Constabulary and Trading undermine the Sub-Committees confidence in the Premises Licence Holder imposed today.

The Sub-Committee did take into consideration the statutory guidance including reference to the financial impact of the decision and whether revocation would be appropriate and proportionate after having identified the causes of the issues at the premises.

The Sub-Committee accepted Police evidence that the Premises Licence Holder only reacts to interventions rather than taking proactive steps. This is borne out by steps having been taken immediately after the previous review but then failing for a significant period thereafter. In this regard the Sub-Committee is unconvinced by very recent steps undertaken at the premises and has real concern that the same are not likely to be maintained once proceedings are completed.

Having considered all the above the Sub-Committee feel it now has no option other than to revoke the premises licence and that in light of previous action this is proportionate and appropriate.

There is a right of appeal for all parties to the Magistrates' Court. Formal notification of the decision will set out that right in full.



#### RICHARD IVORY, Solicitor **HEAD OF LEGAL & DEMOCRATIC SERVICES** Southampton & Eastleigh Licensing Partnership

Southampton City Council

Civic Centre

Southampton SO14 7LY

Direct dial: 023 8083 3002

Our ref:

2014/02502/01SRAP

E-mail:

licensing@southampton.gov.uk

Please ask for:

Please address all correspondence to:

Licensing - Southampton City Council,

PO Box 1767, Southampton SO18 9LA

Western Police Licensing Unit Southampton Central Police Station Southern Road Southampton **SO15 1AN** 

10th September 2014

Dear Sir/Madam,

Licensing Act 2003 Appeal - Premier Quick Shop, 290 Shirley Road, Southampton, SO15 3TR

I am writing to advise you that Mr. Zain Mohamed Ali, premises licence holder at the above premises has submitted an appeal to the Magistrates' Court against the decision made by the Licensing Authority on 19th August 2014 to revoke the premises licence.

As a result of this a preliminary hearing will take place at Southampton Magistrates' Court on a date yet to be confirmed. Should you wish to maintain your representation regarding the review of the premises licence please confirm this as soon as possible in writing to the above address.

The preliminary hearing is to assess which parties maintain their representation, confirm the evidence being provided and to list a date for a future hearing of the review application to be heard. Any future hearing will be much the same as the one at the Council, other than it will be the Magistrates' making the decision. So that the final hearing date is one that all parties can attend please inform me of any dates you are unable to attend for the next six months (i.e. pre-booked holiday, medical appointments etc).

Once we are informed by the Courts of a hearing date I will notify you further. Please note that until the matter is determined by the Magistrates' Court the premises can continue to trade.

Yours sincerely.

for Head of Legal & Democratic Services

If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.

Switchboard: 023 8083 3000,

DX: 115710 SOUTHAMPTON 17

www.southampton.gov.uk/licensing



Hampshire Constabulary

Printed: 20/01/

20/01/2016 12:08 by 25323

Occurrence: 44100422031 Z Prem Licence (Management Occurrence)

 Author:
 #25323 BOUCOUVALAS, A.
 Report time:
 19/02/2015 10:32

 Entered by:
 #25323 BOUCOUVALAS, A.
 Entered time:
 19/02/2015 10:32

#### Remarks:

Meeting with Mr Zain Ali (prev licence holder) @ SC station

#### Report:

Mr Ali came to the station today to speak with Pc Cherry and I about the prospect of getting another premises licence. He stated he is under a lot of financial pressure and asked if there was anyway we felt we would be happy to allow him to continute to be a licence holder.

We advised Mr Ali that regrettably we would not want to see Mr Ali be a licence holder but understood he was under financial pressure.

Mr Ali stated he has tried selling the shop to friends but they are scared of taking over the shop after the problems it had with the Police.

I advised Mr Ali that someone completely seperate to himself, with no links is likely to be able to obtain a premises licence for that store.

I recommended that Mr Ali considers properly advertising the store for sale advising new potential buyers that they could consider applying for a new premises licence at the store.

25323



Hampshire Constabulary

Printed:

21/01/2016 09:53 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author:

#25323 BOUCOUVALAS, A.

Report time: 19/01/2016 15:16

Entered by: #25323 BOUCOUVALAS, A.

Entered time: 19/01/2016 15:16

Remarks:

Visit to premises 19/1/16

Report:

PC Boucouvalas, Mr Marshall SCC Trading Standards visit to premises 19/1/16.

Visit to the premises to check the premises since an application has been submitted for a new alcohol licence.

Entered the premises at about 1430 hours and met 1 member of staff on duty Saleem IFTIKHAR Aside the checkout was a petition for the return of the alcohol licence at the premises with some signitures underneath. On sale are age restricted products such as tobacco and national lottery tickets.

I noticed on display behind the checkout 'bongs' for sale and small individually packaged pipes with a cannabis logo in full view.

Saleem IFTIKHAR was spoken to. I asked him when he was last trained in relation to age restricted products. He advised me this was about 2 years ago. Saleem was questioned by Mr Marshall what the minimum authorised age was for the sale of the age restricted products and Saleem seemed to know the answers, although at times hesitent. We requested to see the refusals register. Saleem did not know where this was and eventually stated he didn't use one.

Shortly afterwards the previous licencee and now applicant of the new licence attended the store, Mr Zain ALI.

CCTV - system inspected with Mr ALI. Time and date accurate and system appears to rewind over 28 days, however 2 cameras are faulty and not working. Mr Ali stated these cameras cover the back of the shop floor. (not all public areas)

Mr Marshall checked the premises food on sale and discovered some meat products in the chiller that went out of date on the 28th December 2015. (several weeks old). Mr Marshall provided advice on this to Mr ALI.

CH25 - Posters on display.

Refusals - Mr ALI managed to locate the refusals logs. Some entries made during the last year, 1 in Jan 16, 3 in Dec 15, 0 in Nov 15, 6 in Oct 15, 1 in Sept 15 and 1 in Aug 15. We were unable to obtain any refusal entries for the member of staff that was in the store Saleem IFTIKHAR.

Training - I queried whether Mr ALI has been doing any training in relation to preventing under-age sales of age restricted products such as lottery, tobacco etc. Mr ALI stated he does not do any, and I recommended he still should do this even though he is not licensed.

Mr ALI became very upset stating "WHAT MORE DO YOU WANT ME TO DO, YOU TOOK MY LICENCE AND I CAN'T PAY MY MORTGAGE. YOU ARE NEVER HAPPY WITH MY TRAINING." I assumed Mr Ali was referring to issues The Constabulary has had with Mr ALI'S training at previous review hearings.

Hampshire Constabulary

Printed:

20/01/2016 12:22 by 25323

Occurrence:

44100422031 Z Prem Licence (Management Occurrence)

Author:

#25323 BOUCOUVALAS, A.

Report time:

Report time: 19/01/2016 17:26

Entered by: #25323 BOUCOUVALAS, A.

Entered time: 19/01/2016 17:26

Remarks:

Visit to premises 19/1/16 - cont

Report:

Mr ALI then went on to say words similar to the effect "IF I CAN GET THE ALCOHOL LICENCE, I WILL BE ABLE TO SELL THIS PLACE. I CAN SIGN SOMETHING TO SAY I WILL SELL THE PLACE ONCE I HAVE THE LICENCE. NO-ONE WANTS TO BUY THE PLACE AND THE POLICE KEEP SCARING THE BUYERS AWAY."

PC Boucouvalas and Mr Marshall then left the premises.



Incident/Crime Number:

44100422031

Description:

Behind till area -

View from a customer perspective

Time and Date Produced: 1445 19/1/16

Where Produced:

Shop Local, Shirley Road, Southampton

Produced by:
PC Alex Boucouvalas

Signed:





Incident/Crime Number:

44100422031

## Description:

Close up of product on display behind till area

## Time and Date Produced: 1445 19/1/16

Where Produced: Shop Local, Shirley Road, Southampton

**Produced by:**PC Alex Boucouvalas

### Signed:









#### INCIDENTS OF NOTE ON SHIRLEY ROAD - OCTOBER, NOVEMBER, DECEMBER 2015

	Start Date (SD)	Start Time	Hour	Occ Type	UNKNOWN PERSON WAS	Street Name
44150340132	01/10/2015	04:00	4	ASB - PERSONAL	BUZZING ON INTERCOM FOR 30 MINUTES.	SHIRLEY ROAD
1100010102	0.0.10.20.10	04.00		NOS - ENGONE	AGG'D REPORTS THAT THERE ARE A GROUP OF POLISH MALES WHO REGULARLY HANG AROUND IN THE STREET CLOSE TO HIS HOME, THIS EVENING THEY GOT INTO THE COMMUNAL AREA OF THE BUILDING IN	OTTALE TROVE
					WHICH HE LIVES AND MADE NOISE WAKING HIS SON. THE	
14150341447	01/10/2015	22:00	22	ASB - PERSONAL	GROUP HAD LEFT PRIOR TO POLICE ATTENDANCE.	SHIRLEY ROAD
14150343519	03/10/2015	08:00	8	ASB - NUISANCE	DRUNKENESS OFFENCE IN THE STREET	SHIRLEY ROAD
		007			INFT REPORTING GROUP OF EASTERN EUROPEANS DRINKING	
4150343847	03/10/2015	21:00	21	ASB - NUISANCE	AND CAUSING ASB OUTSIDE OF HIS ADDRESS, THIS IS ONGOING.	SHIRLEY ROAD
***************************************	044404045	00.00		DIADITO ODDED	MALE APPRAOCHED BY A MALE WHO HE HAS MET BEFORE BUT CANNOT IDENTIFY, SUSPECT THREATENED TO STAB THE AGGD AND SHOWED THE PROFILE OF WHAT MAY HAVE BEEN A KNIFE UNDER HIS TOP, APPROX 2 FOOT LONG BUT NOT SEEN BY ACCO.	SURPLEY BOAR
44150344268	04/10/2015	09:30	9	PUBLIC ORDER	SEEN BY AGGD. PERSON STOP SEARCH	SHIRLEY ROAD
44150344457	02/10/2015	20:28	20	ASB - NUISANCE	DRINKING IN A NO DRINKING ZONE	SHIRLEY ROAD
					PERSON STOP SEARCH DRINKING IN A NO DRINKING	
44150344462	02/10/2015	20:18	20	ASB - NUISANCE	ZONE PERSON STOP SEARCH SEEN	SHIRLEY ROAD
44150345213	02/10/2015	20:40	20	ASB - NUISANCE	DRINKING IN A DPPO AREA	SHIRLEY ROAD
44150345232	02/10/2015	20:40	20	ASB - NUISANCE	PERSON STOP SEARCH DRINKING IN A DPPO AREA.	SHIRLEY ROAD
44150346658	02/10/2015	23:00	23	ASSAULT	INFT REPORTING THAT SHE WAS WALKING ALONG SHIRLEY HIGH ST WHEN A CAR PULLED ALONG SIDE HER AND THE OCCUPANTS OF THE VEHICLE THREW WATER BOMBS AND EGGS AT HER, THEY WERE ALSO VERBALLY ABUSIVE. AGG DID NOT TAKE THE REG NUMBER OF THE VEHICLE AS SHE WAS TOO SHOCKED BY THE INCIDENT. SHE DESCRIBES THE VEHICLE AS A LARGE ORANGE COLOURED OLD TYPE BMW/AUDI.	
44150348804	07/10/2015	20:20	20	ASB - NUISANCE	INFT STATES THAT THERE HVE BEEN A PROBLEM WITH A GROUP OF EASTERN EUOPEANS THAT KEEP CONGREGATING AT HIS ADDRESS. IN THE PAST THEY HVE BEEN THERE DRINKING ALCOHOL, HAVING SEX, URINATING ETC. INFT STATES THAT THE POLICE HAVE ASKED HIM TO CALL THIS IN EVERY TIME THAT THIS HAPPENS SO THAT THEY CAN GO AND SPEAK TO THESE PEOPLE. THEY ARE THERE NOW. BEEN THERE SINCE BPM AND THEY ARE URINATING IN INFT'S DRIVEWAY AND ALL OVER HIS FENCE	
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	RLEY ROAD
	RLEY ROAD
DRUNK MALES WENT IN AND ORDERED A PIZZA AND WHILST WAITING FOR THE PIZZA TO COOK THEY THOUGHT THAT IT WOULD BE FUNNY TO PICK UP THE PHONE AND STAFF DIDNT THINK THAT IT WAS FUNNY SO AN ARGUEMENT STARTED. NO OFFENCES AND THE MALES 44150370538 24/10/2015 23:54 23 ASB - NUISANCE WERE SENT ON THEIR WAY. SHIF	RLEY ROAD

44150371370	25/10/2015	18:16	18	PUBLIC ORDER	INFT IS SECURITY FOR THE STORE - HE HAS STOPPED A MALE TRYING TO STEAL FROM THE SHOP - WHEN HE WAS STOPPED AND HE WAS ABUSIVE TO THE INFT AND SAID HE WAS GOING TO COME BACK AND GET THE INFT HE THEN LEFT AND THREW STONES AT THE STORE WINDOW - NO DAMAGE CAUSED ADVICE GIVEN IF THE MALE RETURNS	SHIRLEY ROAD
44150372890	26/10/2015	21:30	21	ASSAULT	SUBJECT HAS BEEN ASKED TO LEAVE THE PREMISES, SHIRLEY BY THE DUTY MANAGER DUE TO HER BEHAVIOUR INSIDE. WHEN INF HAS GONE TO TAKE HER DRINK FROM THE TABLE SUBJECT HAS ATTEMPTED TO THROW THE CONTENTS OF THE DRINK ONTO HER HOWEVER MISSED. SHE HAS THEN THROWN THE GLASS AT HER HITTING HER IN THE GROIN (NO INJURY)	SHIRLEY ROAD
	07400045	45.00	46	AOD NUISANOS	INFT IS REPORTING THAT THERE IS A VERY DRUNK MAN IN THE DOORWAY TO THE STORE WHO IS REFUSING TO LEAVE, HE KEEPS TRYING TO GET INTO THE STORE. THEY ARE REFUSING TO	CUIDLEY DOAD
44150373820	27/10/2015	15:00	15	ASB - NUISANCE	SELL HIM MORE ALCOHOL INFT REPORTING A SUS MALE HANGING AROUND OUTSIDE HER FLAT , THIS MALE IS MAKING HER	SHIRLEY ROAD
44150375143	28/10/2015	19:50	19	SUSPICIOUS - PERSON	FEEL WORRIED.	SHIRLEY ROAD
44150378579	31/10/2015	14:43	14	ASB - NUISANCE	TWO FIGHTING OUTSIDE PREMISES APPEARS TO BE TWO MALES WHILST ON THE CALL ONE OF THEM HAS RUN OFF NO WEAPONS SEEN, PUSHING AND SHOVING	SHIRLEY ROAD
					DRUGS BEING TAKEN BY TWO	
44150379726	01/11/2015	13:01	13	SUSPICIOUS - OTHER	PEOPLE. PUBLIC ORDER INCIDENT WHERE MALE HAS BECOME AGGRESSIVE AND ABUSIVE TO	SHIRLEY ROAD
44150386542	06/11/2015	16:49	16	PUBLIC ORDER	STAFF.	SHIRLEY ROAD
					AGG'D REPORTING SHE WAS THROWN OUT OF A LICENSED PREMISES AND PUNCHED TO THE FACE BY THE OFFENDER FOR NO REASON. BLACK EYE	
44150386829	06/11/2015	21:00	21	ASSAULT	SUSTAINED.	SHIRLEY ROAD
44150387503	07/11/2015	12:30	12	SUSPICIOUS - VEHICLE	REPORT OF VAN SELLING TV'S FROM INSIDE OF IT. CONCERNS FROM INFORMANT THAT THE ITEMS MAY BE STOLEN. AREA SEARCH CONDUCTED FOR VEHICLE IN ROAD AND SURROUNDING AREAS BUT NO TRACE.	SHIRLEY ROAD
44150387916	07/11/2015	21:00	21	CONCERN FOR SAFETY	THIS INCIDENT WAS A REPORT OF 6 PEOPLE FIGHTING IN THE STREET. THE REPORT WAS MALE BY AN ANONYMOUS INFORMANT WHO REFUSED TO PROVIDE DETAILS. ON ATTENDANCE AT THE LOCATION, THERE WAS NO FIGHTING, BUT THERE WAS A SMALL GROUP OF MALES WHO REFUSED TO SPEAK TO POLICE. NO OFFENCES.	SHIRLEY ROAD
44150320405	06/11/2015	21:00	21	ASSAULT	WHILE EJECTING A CUSTOMER THE LANDLADY WAS PUNCHED IN THE FACE AND SHE GOT A SLIGHT CUT ABOVE HER LIP BY THE FEMALE SHE WAS TRYING TO EJECT.	SHIRLEY ROAD
44150389106	06/11/2015	21.00	21	ASSAULT	TO LULOT.	OTHINGET NOAD

AA150391056	11/11/2015	08:00	8		DRUNK MALE HAS ATTENDED LOCATION TO ASK FOR TOOLS TO FIX HIS BIKE MALE HAS THEN BECOME AGGRESSIVE TOWARDS STAFF AND THREATENED THEM WITH A BOTTLE. STAFF HAVE TAKEN THE BOTTLE AWAY FROM THE MALE WHO HAS THEN LEFT ON BIKE.	SHIRLEY ROAD
44150391956	11/11/2015	00.00	0		INFT REPORTING ONGOING	SHIRLET ROAD
44150392252	11/11/2015	12:00	12		ISSUES WITH BEGGING IN	SHIRLEY ROAD
44150392838	11/11/2015	19:07	19		AGGVD HAS BEEN PUNCHED IN THE CHEST BY A HOMELESS MALE OUTSIDE PREMISES	SHIRLEY ROAD
					INFT REPORTING HOMELESS	
44150393112	12/11/2015	00:32	0		MALE IN THE CORRIDOR TO FLATS.	SHIRLEY ROAD
44150393112	12/11/2015	00.32	U	ASD - NUISANCE	PLAIS.	SHIRLET ROAD
44150397558	15/11/2015	20:38	20		INFORMANT REPORTING AN INCIDENT WHICH HAPPENED TONIGHT WHILST HE WAS WALKING HIS DOG PAST THE LOCATION. THERE IS A HOMELESS MALE OUTSIDE THERE WITH A DOG, BELIEVE BULL MASTIF BUT CANNOT BE CERTAIN AND THE DOG WAS ACTING AGRESSIVELY TOWARDS INFORMANT'S DOG. THE XDOG WAS NOT ON A LEAD. INFORMANT STATED THAT THIS IS NOT THE FIRST TIME THAT THIS HAS HAPPENED. HAPPENED PREVIOUSLY AT SHIRLEY PRECINCT BY SAINSBURY A COUPLE OF MONTHS AGO.	SHIRLEY ROAD
					AGG'D WAS APPROACH IN THE	
44150398526 44150404958	12/11/2015 21/11/2015	11:00 13:05	11	INDECENT ASSAULT ASB - PERSONAL	STREET BY AN UNKNOWN MALE WHO TOUGHED AND GROPED HER BUM, THE MALE SAID SHE HAD A SEXY BUM. AGG'D IS DISTRESSED ABOUT THIS INCIDENT. HOMELESS MALE REFUSING TO LEAVE ESTATE AGENT	SHIRLEY ROAD SHIRLEY ROAD
44150406910	23/11/2015	12:55	12	DRUG OFFENCES	INFT WORKS FOR LICENSED PREMISES REPORTING HE HAS GONE INTO THE DISABLED TOILET ABOUT 10 MINS AGO AND NOTICED DRUG ACTIVITY GONE ON INSIDE THERE. THERE IS BLOOD ON THE TOILET SYSTEM AND ON THE FLOOR AND ALSO A NEEDLE WRAPPER IN THE BABY CHANGING AREA. THERE WAS A MALE CAME INTO THE BAR AND WENT STRAIGHT TO THE DISABLED TOILET AT 1210HRS TODAY AND BELIEVES THATS THE MALE INVOLVED. LOCAL PEOPLE WHO USE PREMISES HAS TOLD INFT THAT THE MALE IS A KNOWN DRUG DEALER. INF REPORTING MALE ON THE FLOOR BEING BEATEN UP BY TWO OTHER MALES. INJURED PARTY LOCATED, HAS LARGE SWELLING TO HIS RIGHT EYE AREA, DAMAGED NOSE AND LARGE BUMP BEHIND HIS LEFT	SHIRLEY ROAD
44150410290	25/11/2015	18:40	18	ASSAULT	EAR.	SHIRLEY ROAD
***************************************	20/44/2045	44.00	2020	ACCALLT	INF CALLED POLICE REPORTING SEEING A MALE ASSAULT A FEMALE. BOTH PARTIES LEFT ON SHIRLEY ROAD IN DIFFERENT DIFFECTIONS	
44150410912	26/11/2015	11:20	11	ASSAULT	DIRECTIONS. SUS MALE ASKING CHILDREN TO	SHIRLEY ROAD
44150413976	28/11/2015	16:11	16	SUSPICIOUS - PERSON		SHIRLEY ROAD

44150415091	29/11/2015	19:29	19	ASB - NUISANCE	INTOXICATED MALE IN PUBLIC HOUSE, WHO WAS ACTING IN A DISRUPTIVE MANNER WAS ASKED TO LEAVE BY FEMALE LICENCEE. MALE THEN USED HOMOPHOBICALLY ABUSIVE LANGUAGE TOWARDS FEMALE.	SHIRLEY ROAD
44150415347	30/11/2015	03:25	3	CRIMINAL DAMAGE	GROUP OF FIVE MALES SEEN USING BRICKS AND WOODEN POLES TO CAUSE DAMAGE TO FRONT DOOR OF FLAT BEHIND CONVERTED PUB. DAMAGE SEEN AND CONFIRMED BUT NO COMPLAINT MADE BY OCCUPANT. (DAMAGE CONFIRMED BY LETTING AGENT).	SHIRLEY ROAD
44150415832	26/11/2015	18:00	18	ASSAULT	AGGRIEVED STARTLED BY A CYCLIST THAT WENT BY ON THE FOOTPATH ON FOYES CORNER. THE CYCLIST STOPPED SO IN RESPONSE THE AGGRIEVED KICKED THE WHEEL OF HIS BIKE CAUSING THE WHEEL TO COME OFF. THE CYCLIST HAS THEN SAID "I'M GONNA PUNCH YOUR FACE IN OLD MAN" AND HAS SPAT IN THE AGGRIEVEDS FACE.	SHIRLEY ROAD
44150416328	30/11/2015	18:29	18	ASB - NUISANCE	MALE WALKING DOWN SHIRLEY ROAD WITH HIS JEANS AND UNDERWEAR ROUND HIS ANKLES. THE MALE SEEMED A BIT 'OUT OF IT, POSSIBLY UNDER THE UNFLUENCE OF ALCOHOL AND/OR DRUGS.	SHIRLEY ROAD
					CALLER IS STAFF MEMBER AT PREMISES HE HAS A VERY IRRATE WOMAN IN PREMISES COMPLAINING ABOUT A MEAL SHE BROUGHT LAST NIGHT - HE IS AWARE THIS IS A CIVIL MATTER - THE WOMAN IS SO IRRATE SHE IS THREATENING TO SMASH UP EQUIPTMENT AND BEING VERBALLY ABUSIVE TO	
44150432393	11/12/2015	08:44	8	ASSAULT	STAFF AND OTHER CUSTOMERS  INFT REPORTING A ISSUE WITH A KNOWN MALE TO HIM WHO IS HANGING AROUND OUTSIDE. BOTH MALE SHAVE EXCHANGED WORDS AND INFT SEEMS TO THINK MALE SUBJECT IS	
44150433573	11/12/2015	20:00	20	ASB PERSONAL	WAITING FOR HIM TO LEAVE. GROUP OF 5-6 EASTERN EUROPEAN MALES IN THE TOILET. THEY ARE DOING DRUGS IN THE TOILET - THEY ARE PASSING THINGS BETWEEN THEM, GOING TO THE TOILETS IN GROUPS AND INFT HAS FOUND POWDER AND EMPTY BAGS IN	SHIRLEY ROAD
44150435032	12/12/2015	21:40	21	DRUG OFFENCES	THE TOILET. GROUP INSIDE PUB, ONE OF WHICH BELIEVED TO BE UNDER 18 AND REFUSING TO LEAVE OR PROVIDE ID. NO OFFENCES - GROUP LEFT ON POLICE	SHIRLEY ROAD
44150435148 44150435406	12/12/2015	22:30	22	ASB - NUISANCE SUSPICIOUS	PERSON STOP SEARCH STAFF WITHIN PUBLIC HOUSE BELIEVE GROUP OF MALES DEALING AND USING DRUGS IN TOILETS. LOCATED AND SEARCHED.	SHIRLEY ROAD SHIRLEY ROAD
44150442227	17/12/2015	08:00	8	CRIMINAL DAMAGE	INFT REPORTING THAT THERE ARE CHILDREN IN THE AREA WHO KEEP CHUCKING STONES AT HIS WINDOWS AND PULLING HIS BROADBAND CABLE OUT.	SHIRLEY ROAD

44150444212	18/12/2015	21:59	21	ASSAULT	TWO PERSONS SEEN TO BE INVOLVED IN AN ALTERCATION IN THE STREET. NO ONE FOUND ON POLICE ARRIVAL	SHIRLEY ROAD
44150444437	19/12/2015	01:11	1	ASB - PERSONAL	DRUNK MALE HAS ENTERED PREMISES WHEN IT WAS CLOSING DEMANDING A PIZZA. MALE WAS ADVISED TO LEAVE, BUT HE REFUSED UNTIL HE GOT HIS PIZZA. HE WAS ADVISED POLICE WERE CALLED AND LEFT SHORTLY AFTERWARDS. NO OFFENCES DISCLOSED.	SHIRLEY ROAD
44150451023	23/12/2015	14:10	14	SUSPICIOUS - PERSON	WHILST STOOD AT THE SERVING COUNTER, A STAFF MEMBER HAS POINTED OUT TO INF THAT AN UNKNOWN MALE WAS TAKING HOLD OF HER PUSHCHAIR. WHEN SUBJECT HAS ASKED WHAT THE MALE WAS DOING, HE REPLIED 'YOU NEED TO BE MORE CAREFUL AT THIS TIME OF YEAR'	SHIRLEY ROAD
44150455823	28/12/2015	22:25	22	SUSPICIOUS - OTHER	ADULT MALE ENTERED A PUBLIC HOUSE AND TOLD PATRONS / STAFF THAT HE HAD BEEN ASSAULTED AND THE OFFENDERS TRIED TO FORCE HIM TO HAND OVER MONEY. THE MALE WAS COVERED IN BLOOD AND WALKED OUT PRIOR TO POLICE ARRIVAL. MALE NOT LOCATED, SCENE NOT IDENTIFIED AND NO SUSPECTS.	
44150457115	29/12/2015	16:30	16	ASSAULT	ALTERCATION BETWEEN TWO DRINKERS IN THE PREMISES BOTH SUSPECT AND AGG'D LEAVE PRIOR TO POLICE ARRIVAL	SHIRLEY ROAD



#### 1) CCTV

The premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system will be able to cope with strobe lighting (where used) and all levels of illumination throughout the premises as well as outside areas.

CCTV warning signs to be fitted in public places.

The CCTV system must be operating at all times whilst the premises are open for licensable activity. All equipment shall have a constant and accurate time and date generation.

The recording system will be able to capture a minimum of 4 frames per second and all recorded footage must be securely retained for a minimum of 28 days.

Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained.

The DPS or premises manager must be able to demonstrate that the CCTV system has measures to prevent recordings being tampered with, i.e. password protected.

There shall be sufficient members of trained staff at the premises during operating hours to be able to provide viewable copies immediately to police on request when investigating allegations of offences or criminal activity. Any images recovered must be in a viewable format on a disc. Footage supplied in a digital format on CD or DVD will also have a copy of the CCTV system software enabled on the disc to allow playback.

In the event of technical failure of the CCTV equipment the Premises Licence holder/DPS MUST report the failure to the Hampshire Police Licensing Unit within 24 hours.

#### 2) Incident book

An incident book will be provided and maintained at the premises. It will remain on the premises at all times and will be available to police for inspection upon request.

Any incidents that include physical altercation or disorder, physical ejection, injury, id seizure or drug misuse will be recorded in the incident book. The entry is to include an account of the incident and the identity of all person(s) involved (or descriptions of those involved if identity is not known). Should there be any physical interaction by members of staff and the public the entry will include what physical action occurred between each party. The entry shall be timed, dated and signed by the author.

If the member of staff creating the entry has difficulties reading or writing then the entry may be written by another staff member. This should however be read back to the person creating the entry and counter signed by the person who wrote the entry.

At the close of business on each day the incident book will be checked by the manager on duty where any entries will be reviewed and signed. If incidents have occurred the duty manager will de-brief door staff at the close of business. Should there be no incidents then this will also be recorded at the close of business in the incident book.

#### 3) Refusals Logs

A written log shall be kept of all refusals including refusals to sell alcohol. The Premises Licence Holder shall ensure that the refusals log is checked, signed and dated on a weekly basis by the store manager/manageress.

The refusals log will be kept and maintained at the premises and will be available for inspection immediately upon request by Hampshire Constabulary and any responsible authority.

The record of refusals will be retained for 12 months.

#### 4) Challenge 25

There will be a Challenge 25 policy operating at the premises. Challenge 25 means that the holder of the premises licence shall ensure that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol at the premises or from the premises, shall produce identification proving that individual to be 18 years of age or older.

Acceptable identification for the purposes of age verification will include a driving licence, passport or photographic identification bearing the "PASS" logo and the persons date of birth.

If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.

'Challenge 25' posters shall be displayed in prominent positions at the premises.

#### 5) Training

Staff will be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunk persons and the refusal of sale due to intoxication. Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and records are to be kept of this refresher training which should be signed and dated by the member of staff who received that training.

In addition to their training a written test related to the training given will be conducted before the staff member is permitted to sell or authorise alcohol. The test will consist of a minimum of ten questions of which the pass rate is 80%. Anyone who fails to reach the prescribed pass rate will be retrained and re-tested. Anyone not attaining the pass rate will not be permitted to sell or authorise the sale of alcohol until the pass rate is attained. There will be a minimum of two sets of questions to be used in the training which will be rotated upon each subsequent six month training session.

All training records will be made immediately available for inspection by Hampshire Constabulary and any responsible Authority upon request. Training records will be kept for a minimum period of two years. Training records will be kept on the licensed premises to which they relate to.

The DPS should also complete a nationally recognised Level 2 DPS course or equivalent depending on provider. The BIIAB Level 2 National Certificate for Designated Premises Supervisors or EDI Level 3 Award for Designated Premises Supervisors (ADPS)

#### 6) Single cans of alcohol

The sale of single cans of alcohol is prohibited

#### 7) High strength alcohol products

No beers, ciders or lager of 6.5%ABV or over shall be sold by retail, excluding premium products as agreed in writing, in advance with the police licensing team.

#### 8) Sales of alcohol

Each and every sale of alcohol must be directly supervised and authorised by the designated premises supervisor or a personal licence holder.

#### 9) Till / EPOS Systems

The premises will have electronic point of sale till systems in place which prompts the staff operator to utilise the premises challenge policy and ask for identification upon sale of age restricted products. If a refusal is made, a record will be made electronically. These records will be kept for 12 months and made available to Hampshire Constabulary and other authorities immediately upon request. All staff will have their own unique login/identification on the system and will not use another employee's.

#### **Trading Standards Service**

Southampton City Council Civic Centre Southampton S014 7LY

Direct dial:

023 8083 4930

Fax:

023 8083 2656

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Email: lucas.marshall@southampton.gov.uk

Your ref:

Please ask for: Lucas Marshall

Our ref: 16/00048/OTHER

21st January 2016

Licensing Southampton City Council PO Box 1767 Southampton SO18 9LA

Dear Sir/Madam

#### **Licensing Act 2003**

I write with reference to Zain Mohammed Ali's application for a premises licence at Shop Local, 290 Shirley Road, Southampton, SO15 3TR, a copy of which has been received by Southampton City Council's Trading Standards Service. I wish to notify you that Trading Standards object to the granting of a licence to Mr Ali, and outline the reasons for the objection below.

In 2014 Hampshire Constabulary made an application to review Mr Ali's Premises Licence at Shop Local, 290 Shirley Rd, following three under age sales of alcohol that had taken place at that premises. Trading Standards supported that application. The licence was revoked.

On 19th January 2016 I was made aware that Mr Ali had made an application for a Premises Licence at Shop Local, 290 Shirley Rd. PC Boucouvalas and I discussed this matter and, given Mr Ali's history, we were both concerned that he should be applying for a new licence. We arranged to visit the premises that afternoon.

Mr Ali was not present at the shop when we arrived. A Mr Saleem Iftikhar was behind the counter. Despite no longer selling alcohol the shop does sell a range of age restricted products, including cigarettes, cigarette papers, lottery tickets and electronic cigarettes. I asked Mr Iftikhar if I could see the store's record of refused sales of age restricted products. He could not find it and said that he had not used it. He said that he had been trained regarding under age sales two years ago.

Mr Iftikhar phoned Mr Ali, who arrived whilst we were at the premises. Mr Ali said that Mr Iftikhar rarely works at the premises. In my experience with under age sales it is often those who work at a shop infrequently who make sales, and are often neglected with regard to training and supervision. Mr Ali did not have training records for Mr Iftikhar. He did retrieve the refusals record, which had been used frequently, albeit not by Mr Iftikhar. Mr Ali said that he was applying for a licence so that the business was more saleable.

The repeat under age sales which led to the revocation of Mr Ali's licence at Shop Local were due to a lack of diligence regarding systems of prevention of under age sales. In my opinion those systems are still lacking. At a time when Mr Ali is making a new application one would expect him to be able to demonstrate that his diligence systems are thorough and beyond criticism, however that was not the case.

Whilst at the premises I conducted a food inspection, during which I found two packets of Proscuitto ham with a use by date of 28<sup>th</sup> December 2015. It is an offence to have food past its use by date in possession for sale, and it concerns me that Mr Ali had failed to rotate the stock leaving

meat displayed for sale which was over 3 weeks past its date. Mr Ali said that a lack of staff made it difficult for him to keep on top of such things.

Trading Standards have concerns regarding Mr Ali's ability to meet the Licensing Objectives, to prevent crime and disorder, public safety and the protection of children from harm, and also his motives for applying for a licence, and therefore object to a licence being granted. Should a licence be granted I would ask that the following conditions be imposed:

#### 1) CCTV

The premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system will be able to cope with strobe lighting (where used) and all levels of illumination throughout the premises as well as outside areas.

CCTV warning signs to be fitted in public places.

The CCTV system must be operating at all times whilst the premises are open for licensable activity. All equipment shall have a constant and accurate time and date generation.

The recording system will be able to capture a minimum of 4 frames per second and all recorded footage must be securely retained for a minimum of 28 days.

Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained.

The DPS or premises manager must be able to demonstrate that the CCTV system has measures to prevent recordings being tampered with, i.e. password protected.

There shall be sufficient members of trained staff at the premises during operating hours to be able to provide viewable copies immediately to police on request when investigating allegations of offences or criminal activity. Any images recovered must be in a viewable format on a disc. Footage supplied in a digital format on CD or DVD will also have a copy of the CCTV system software enabled on the disc to allow playback.

In the event of technical failure of the CCTV equipment the Premises Licence holder/DPS MUST report the failure to the Hampshire Police Licensing Unit within 24 hours.

#### 2) Incident book

An incident book will be provided and maintained at the premises. It will remain on the premises at all times and will be available to police for inspection upon request.

Any incidents that include physical altercation or disorder, physical ejection, injury, id seizure or drug misuse will be recorded in the incident book. The entry is to include an account of the incident and the identity of all person(s) involved (or descriptions of those involved if identity is not known). Should there be any physical interaction by members of staff and the public the entry will include what physical action occurred between each party. The entry shall be timed, dated and signed by the author.

If the member of staff creating the entry has difficulties reading or writing then the entry may be written by another staff member. This should however be read back to the person creating the entry and counter signed by the person who wrote the entry.

At the close of business on each day the incident book will be checked by the manager on duty where any entries will be reviewed and signed. If incidents have occurred the duty manager will de-brief door staff at the close of business. Should there be no incidents then this will also be recorded at the close of business in the incident book.

#### 3) Refusals Logs

A written log shall be kept of all refusals including refusals to sell alcohol. The Premises Licence Holder shall ensure that the refusals log is checked, signed and dated on a weekly basis by the store manager/manageress.

The refusals log will be kept and maintained at the premises and will be available for inspection immediately upon request by Hampshire Constabulary and any responsible authority.

The record of refusals will be retained for 12 months.

#### 4) Challenge 25

There will be a Challenge 25 policy operating at the premises. Challenge 25 means that the holder of the premises licence shall ensure that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol at the premises or from the premises, shall produce identification proving that individual to be 18 years of age or older.

Acceptable identification for the purposes of age verification will include a driving licence, passport or photographic identification bearing the "PASS" logo and the persons date of birth.

If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.

'Challenge 25' posters shall be displayed in prominent positions at the premises.

#### 5) Training

Staff will be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunk persons and the refusal of sale due to intoxication. Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and records are to be kept of this refresher training which should be signed and dated by the member of staff who received that training.

In addition to their training a written test related to the training given will be conducted before the staff member is permitted to sell or authorise alcohol. The test will consist of a minimum of ten questions of which the pass rate is 80%. Anyone who fails to reach the prescribed pass rate will be retrained and re-tested. Anyone not attaining the pass rate will not be permitted to sell or authorise the sale of alcohol until the pass rate is attained. There will be a minimum of two sets of questions to be used in the training which will be rotated upon each subsequent six month training session.

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Each and every sale of alcohol must be directly supervised and authorised by the designated premises supervisor or a personal licence holder.

#### 9) Till / EPOS Systems

The premises will have electronic point of sale till systems in place which prompts the staff operator to utilise the premises challenge policy and ask for identification upon sale of age restricted products. If a refusal is made, a record will be made electronically. These records will be kept for 12 months and made available to Hampshire Constabulary and other authorities immediately upon request. All staff will have their own unique login/identification on the system and will not use another employee's.

#### 10) Traceability

The Premises Licence Holder must keep, for a period of 24 months from purchase, complete records, such as invoices, receipts and delivery notes, relating to purchase of alcohol and tobacco products which are present at his shop. Records must include the name, address and telephone number of the supplier, the date of supply, the products supplied, and their prices. Where items have been delivered to his shop by a vehicle details of the vehicle registration, the name of the delivery person and contact details including the name, address and telephone number for the business must be kept. These details must be available on request to Responsible Authorities within 24 hours. The Premises Licence Holder must be able to identify who supplied alcohol and tobacco products present at his premises.

#### 11) Food Labelling

The Premises Licence Holder will have systems of diligence in place to prevent the sale of food and drink which does not comply with UK legislation which will include visual checks on food and drink to ascertain whether they are labelled in English. If they are not so labelled those items will not be displayed for sale or sold.

#### Yours faithfully



Lucas Marshall
Trading Standards Officer

Cc. Southampton Licensing Unit, Hampshire Constabulary, Central Police Station, Southern Road, Southampton SO15 1AN
Mr Z Ali, Shop Local, 290 Shirley Road, Southampton SO15 3TR

If you require this letter or future correspondence from us in a different format (e.g. tape, Braille, or disc) please do not hesitate to let us know.